

STEPS TO FILE A COMPLAINT AGAINST A CBK REGULATED ENTITY



Should you need any further information about the steps to file complaints, you may contact “Consumers Protection Unit” during the official working hours (8:00 a.m. to 2:00 p.m.)



We receive the inquiries from customers of CBK regulated entities regarding the regulations applicable to the following entities:



Exchange
Company



Finance
Company



Investment
Company
(Regarding Credit/Finance)



Bank